



Priory Woods School & Arts College Parent/Carer Code of Conduct

January 2019

Priory Woods School is a caring school which aims to create a stimulating, learning environment in which every individual has the opportunity to be the best that they can be.

Code of Conduct

At Priory Woods School we value our strong, positive working relationships with parents and carers. Together this helps us to achieve the very best for our students in a mutually supportive partnership between parents, class teachers, teaching assistants, administration staff and the school community.

In order to create the best outcomes for students, we value a positive relationship between home and school, based on the principles of care, integrity, trust and mutual respect. For these reasons we continually welcome and encourage carers or parents to participate fully in the life of school

Guidance

As well as holding the above principles in mind, together we will work to ensure that;

- we respect and expect the caring ethos and values of the school across all settings, including within other professional and home settings
- both teachers and parents/carers work together cooperatively for the benefit of the child/children

- when working together to resolve an issue that we do so in an open and supportive manner
- together we can bring about an appropriate solution to an issue
- both parents/carers and school community members are treated with respect using appropriate language and behaviour
- we will work with a child/student to promote and enable pupil voice if there are any issues
- together, we will support students to the best of our ability especially where it could lead to conflict, aggressive or unsafe behaviour - both on and off school premises.

In order to support a peaceful and safe school environment the school welcomes discussion with parents about any issues/matters that cause them concern. Such discussions will demonstrate mutual courtesy and respect.

The school's Dignity at Work Policy states that we do not tolerate staff, multi-agency professionals, parents, carers or visitors exhibiting the following:

- Disruptive behaviours which interferes or threatens to interfere with any of the school's operation or activities anywhere in the school premises
- Any inappropriate behaviour on the school premises
- Using loud or offensive language or displaying temper
- Threatening, in any way, a member of staff, visitor, parent/carer or pupil or visiting professional
- Damaging or destroying school property.
- Sending abusive or threatening emails, texts, phone or voicemail messages or other written communications to students, parents/carers, professionals or anyone within the school community
- Defamatory, offensive or derogatory comments regarding students, parents/carers, professionals or anyone within the school community at the school on Facebook or other social sites (see Appendix 1)

- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child. (such an approach to a child may be seen to be an assault on that child and may have legal consequences).
- The use of physical or verbal aggression towards another adult or student. This includes physical punishment against your own child on school premises.
- Smoking, taking illegal drugs or the consumption of alcohol on school premises

Should any of the above examples occur, then appropriate action will be taken; this could ultimately result in a ban from school premises and events and involving agencies beyond school.

Thank you for respecting this policy.

Appendix 1

Inappropriate use of Social Network Site

Social media websites are being used increasingly to fuel campaigns and complaints against families, parents/carers, students, professionals, schools, Head Teachers, and school staff.

The Department for Education/Government and the Governors of Priory Woods School & Arts College considers the use of social media being used in this way as unacceptable. Any concerns you may have about the school or your child/student must be made through the appropriate channels by speaking to the class teacher, the Head Teacher or the Chair of Governors, where they will be dealt with fairly, appropriately and effectively for all concerned. Equally so school employees must abide by the Acceptable Users Policy and use social media appropriately.

Libellous or Defamatory posts

In the event that any pupil or parent/carer of a child/children at Priory Woods School, staff or other adults are found to be posting libellous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content or activity which breaches this. The school will also expect that the person concerned removes such comment immediately.

Cyber Bullying

We take very seriously the use of cyber bullying by people to publicly humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of school bullying.

The school will also consider its legal options to deal with such misuse on social networking and other sites.